



MNO-Neonatal Team: Resources in Our Service Area

FOR STAFF USE

Early Intervention – Child & Family Connection Office(s)

EI – CFC Office(s) Contact Information:

Helpful Tips for a Successful Referral:

Local Health Department(s)

Health Department(s) Contact Information:

Services Available:

Helpful Tips for a Successful Referral:

WIC Office(s)

WIC Office(s) Contact Information:

Helpful Tips for a Successful Referral:

Family Case Management & High-Risk Infant Follow-Up (HRIF)

FCM Office(s) Contact Information:

Helpful Tips for a Successful Referral:



Home Visiting Programs & Providers

Provider and/or Program Name(s):

Contact Information:

Helpful Tips for a Successful Referral:

Early Head Start/Head Start

Provider and/or Program Name(s):

Contact Information:

Helpful Tips for a Successful Referral:

Crisis Nursery(ies)

Provider and/or Program Name(s):

Contact Information:

Helpful Tips for a Successful Referral:

Other Resources

Provider and/or Program Name(s):

Contact Information:

Helpful Tips for a Successful Referral:



Coordinated Discharge for Opioid-Exposed Newborns: Community Resources Mapping Tool

FOR STAFF USE

Community Pediatrician

Why It's Important

The community pediatrician will serve as the newborn child's medical home and facilitate care coordination post discharge. The community pediatrician will work in partnership with the child's family to ensure that all medical, psychosocial, and educational needs of the child and family are met in the local community.

Resources

Find a Pediatrician – [healthychildren.org](https://www.healthychildren.org)

Physician lookup – [medicare.gov](https://www.medicare.gov)



Early Intervention (EI)- Illinois Child and Family Connections (CFC)

Why It's Important

The Early Intervention program in Illinois aims to assure that families who have infants and toddlers (birth to 36 months old) with diagnosed disabilities or developmental delays, or at substantial risk of significant delays, receive the necessary resources and supports to help them maximize their child's development.

How It Works

A referral to the Child and Family Connections (CFC) office must be made to seek Early Intervention services. An official referral can be made by (1) the child's family/caregiver, (2) pediatrician, or (3) child care provider by calling the local Child and Family Connections Office (CFC) to talk with a service coordinator about the concerns. Early Intervention Eligibility Criteria can be found here: <http://www.dhs.state.il.us/page.aspx?item=96962>

- You can find your local Child and Family Connections office by calling **(1-800-843-6154)** or by visiting the Illinois Department of Human Services (IDHS) website. The website has a locator that helps you find a Child and Family Connection Offices by county: <http://www.dhs.state.il.us/page.aspx?module=12>
- The CDC office will make first contact with the family, schedule an intake visit to explain the program, and ask for their consent to participate in the Early Intervention program. With the family's consent, an evaluation to determine eligibility for Early Intervention program will be conducted. **These evaluations and assessments are free of charge to the family.**
- The family will be asked for basic identifying information including the child's name, address, date of birth, contact information for the primary caregiver, and any information about the child's developmental or medical needs that would help to understand the reason for the referral.
- **NOTE:** If newborn does not meet EI referral eligibility criteria before discharge, please share appropriate information with the newborn's pediatrician.

For Providers:

The Illinois Early Intervention (EI) Clearinghouse offers general information on Early Intervention, continuing education videos, public awareness materials, and general resources that support Early Intervention Providers and staff. Visit the website at <https://eiclearinghouse.org/>



Additional Community Resources

Local Health Departments

Local health departments can be an important resource for services and community referrals for families, including WIC, family case management, home visiting, and screenings. Find your local health department by typing your county into the search function at:

http://www.idph.state.il.us/IDPHPrograms/v_LHDDirectory/Show-V-LHDDirectory-Public.aspx

Women, Infants and Children (WIC) Supplemental Nutrition Services

The WIC program is a federally-funded program that is administered by the Illinois Department of Human Services. Eligibility is based upon family income, family size and other nutritional risk factors. The program serves eligible families during the prenatal period through the child's fifth birthday. The program provides nutritional information, nutritional assessment and education, and vouchers for eligible food items including infant formula. In addition, WIC encourages breastfeeding among participants and will provide education and support to mothers who choose to breastfeed their babies. More information about WIC eligibility and services can be found under Family & Community Services at [dhs.state.il.us](https://www.dhs.state.il.us) - and you can find your local WIC office by searching for your county at:

<https://www.dhs.state.il.us/page.aspx?module=12&officetype=11&county>

Family Case Management & High-Risk Infant Follow-Up (HRIF)

The Family Case Management Program (FCM) is administered by the Illinois Department of Human Services and assists pregnant women, infants, and children with access to medical care, pediatric health education and counseling, developmental screening, and referrals to other community services as needed. Families who are pregnant, have a child under the age of one, are on Medicaid, or part of a low-income family may be eligible. High-Risk Infant Follow-Up (HRIF) program is a component of FCM. This referral is initiated at the hospital, IDPH's APORS Program houses the reporting system data base, and public health nurses provide follow-up services. More information about FCM eligibility and services can be found under Family & Community Services at [dhs.state.il.us](https://www.dhs.state.il.us) – you can find your local Family Case Management office by searching for your county at:

<https://www.dhs.state.il.us/page.aspx?module=12&officetype=11&county>



Home Visiting

The Illinois home visiting system serves expectant parents and families with children birth to 3 years old. Home visiting programs promote positive parenting, healthy child growth and development, and prepare young children for school success. In Illinois, there are several research-based, home visiting models that are being implemented in local communities, such as Parents As Teachers (PAT), Baby Talk, Healthy Families America (HFA), and Early Head Start (home based). Home visiting program components include home/personal visits, group connections, screening, and individual family service planning. A referral must be made to enroll in home visiting. Anyone can refer a family including social services, hospitals, schools, IDHS' Family and Community Resource Centers, and early childhood programs. You can find home visiting services in your community by using the search tool at:

<http://igrowillinois.org/find-a-program/>

Early Head Start/Head Start

Early Head Start and Head Start provides comprehensive child development services to improve the growth and development of children and promotes school readiness by providing eligible pregnant moms, infants, toddlers, preschool children and their families with a comprehensive program to meet their educational, health, nutritional, and social service needs. Families must apply directly with a program in their community, which will provide families with general information about the program and provide the required forms. To find programs in your community, visit the Office of Administration for Children and Families–Office of Head Start website and use the “Head Start Locator” function at:

<https://eclkc.ohs.acf.hhs.gov/hslc/HeadStartOffices>

Crisis Nursery Program

The Illinois Department of Human Services (IDHS) partners with crisis nurseries to meet the needs of families who experience short-term crisis. Six nurseries in Illinois currently provide respite and short-term care for families experiencing crises such as lost employment, medical emergencies, violence, and/or family dysfunction. Families in need of crisis nursery services may access services in a variety of ways. Referrals are accepted from the Department of Children and Family Services, community agencies, schools, social service providers, hospital or medical providers, family and/or friend referrals or by self-referral through contacting the crisis nursery directly. There is no cost for crisis nursery services provided through this program. There are six crisis nurseries funded through IDHS:



- Crisis Nursery of Urbana, 1309 W. Hill Street, Urbana, Illinois 61801, Telephone (217) 337-2730
- Mini O'Beirne Crisis Nursery, 1011 North 7th Street, Springfield, IL 62702, Telephone (217) 585-6800
- Children's Home and Aid Society of Illinois/MotherHouse, Rockford, 910 2nd Ave. Rockford, Illinois 61104, Telephone (815) 962-4858
- Children's Home and Aid Society of Illinois/Children's Foundation, Bloomington, 403 South State Street Bloomington, IL 61701, Telephone (309) 827-0374
- Maryville Academy, 4015 N. Oak Park Avenue, Building B Chicago, IL 60634, Telephone (773) 205-3637
- Crittenton Centers, Peoria, 442 W. John Gwynn Jr. Avenue Peoria, Illinois 61605, Telephone (309) 674-0105

DCFS KEY INFORMATION & Service Provider Identification & Exploration Resource (SPIDER)

The Illinois Department of Children & Family Services website provides information on how to contact a local office: <https://www.illinois.gov/dcfs/aboutus/pages/phonedirectory.aspx> or call 1-800-232-3798.

- **Illinois Department of Children & Family Services (DCFS) Website:** www.illinois.gov/dcfs
- **DCFS Info and Assistance:** 800-232-3798 / 217-524-2029

KEY INFORMATION: [Abused and Neglected Child Reporting Act \(325 ILCS 5/\)](#): Neglected child means any child who is a newborn infant whose blood, urine or meconium contains any amount of a controlled substance as defined in subsection (f) of Section 102 of the Illinois Controlled Substances Act or a metabolite thereof **with the exception of** a controlled substance or metabolite thereof whose presence in the newborn infant is the **result of medical treatment administered to the mother or the newborn infant.**

Mandated Reporter Information

Illinois state law requires that most professionals in education, health care, law enforcement and social work report suspected neglect or abuse. Any mandated reporter having reasonable cause to believe a child known to them in their professional or official capacity may be an abused child or a neglected child shall immediately report or cause a report to be made to the Department. **To report suspected child, abuse or neglect: 1-800-25-ABUSE (252-2873)**

SPIDER is a free, comprehensive resource database that connects service providers, individuals, families, and communities to useful and timely social service resources in the state of Illinois. All agencies and programs are coded to allow users to find services near their preferred location. Users can search by all available programs or by service type at: <https://spider.dcfs.illinois.gov/>