

WisPQC Human Milk Feeding Key Driver Diagram

Goal 1: Increase the number and percent of infants receiving any human milk during hospitalization.

Goal 2: Increase the number and percent of infants receiving only human milk during hospitalization.

Primary Drivers	Secondary Drivers	Change Ideas (this is not an exhaustive list)
Promote and support infant/parent bonding	<ol style="list-style-type: none"> 1. Skin-to-skin contact 2. Rooming-in 3. Early expression of milk if infant separated 	<ul style="list-style-type: none"> • Provide staff education. • Include EHR fields and audits charts. • Implement PDSA case review processes. • Document and evaluate outliers. • Actively solicit parental feedback. • Have a process to identify, mitigate, understand, and learn from patient feedback related to experience. • Identify resources for pumping, saving, transferring milk for infants separated from parents.
Support and education for lactating parents	<ol style="list-style-type: none"> 1. Prenatal education 2. Minimal separation during transition 3. Staff teaching <ol style="list-style-type: none"> a. Feeding techniques b. Feeding cues and pacifiers c. Formula use d. Formula preparation e. Feeding problems 4. Discharge follow-up, including medical provider, WIC, and community-based resources 	<ul style="list-style-type: none"> • Provide patient support materials in multiple languages and consider literacy level. • Include parents in development of support plans. • Actively solicit parental feedback. • Develop and implement curriculum for staff. • Develop checklist to assess staff practice and competency. • Have a process to identify, mitigate, understand, and learn from patient feedback related to experience. • Engage WIC and community resources in discharge planning.
Support and education for staff	<ol style="list-style-type: none"> 1. Educational opportunities 2. Policies/protocols/procedures 	<ul style="list-style-type: none"> • Identify gaps in knowledge and care. • Engage parents in educational needs assessment. • Develop or introduce educational resources. • Evaluate existing policies/protocols/procedures to determine relevance. • Include stigma and bias training.
System support	<ol style="list-style-type: none"> 1. Formula acquisition 2. Donor milk 	<ul style="list-style-type: none"> • Evaluate policies related to formula and supply acquisition. • Assess need for donor milk.